



Welcome to the South Carolina Aquarium family!

Thank you for becoming a member of the South Carolina Aquarium.

Your membership helps to support our educational work, research and community engagement.

With an Aquarium membership, not only will you receive amazing benefits, but you will also have unlimited access to up close and personal encounters with South Carolina native wildlife as your journey through the Aquarium takes you from the mountains to the sea.

To help you get involved, we have listed upcoming events on our website at scaquarium.org/calendar.

In addition, we want to make sure you're taking full advantage of all your membership benefits including:

- Unlimited admission for one full year from date of purchase
- Discounted general admission tickets (maximum of six per visit; purchase at the admission gate)
- 10% discount in our gift shop, at the Sea Turtle Snack Bar and on souvenir photos
- Exclusive member events and offers
- Discounts at many area attractions

Should you need any assistance or have any questions about your membership or benefits, please feel free to contact us.

Thank you again for your support. We look forward to seeing you at your next visit!

Sincerely,

Kayla Halchak
Membership Manager

General Information

Aquarium Hours

Open daily 9 a.m. – 4 p.m.
(building closes at 5 p.m.)

Contact Information

Membership Office
(843) 579-FISH (3474)
membership@scaquarium.org

Office Hours

Monday – Friday
9 a.m. – 5 p.m.

For additional information and to reserve tickets, visit scaquarium.org/member-portal.

Join our members-only Facebook group, "South Carolina Aquarium Members," for access to exciting updates and to connect with other Aquarium members.

Membership FAQ

Why do I need my member card and ID to check-in?

Your South Carolina Aquarium Membership Card is used to validate your membership and provide discounts at the Aquarium Gift Shop and the Sea Turtle Snack Bar . Because memberships are non-transferrable, we need to verify your identity with your photo ID. These measures prevent fraudulent use and protect the value of your membership.

I have questions about my digital membership card. What should I do?

Please visit scaquarium.org/digital-membership-card for answers to frequently asked questions.

What if I forget or lose my physical membership card?

If you are stopping in for a visit and forget your physical membership card, simply show your digital membership card on your phone, or we will be happy to check you in with your photo ID. If you lost your card, please email membership@scaquarium.org to request a new one.

I need to upgrade my membership type, what do I do?

We are happy to help make changes to your membership. You can contact us at (843) 577-FISH (3474).

When I renew my membership, will I receive a new membership card?

No, you may continue to use your existing membership card after renewal.



How can I further support the Aquarium's work?

You can make a monetary donation that supports the care and rehabilitation of our animals. To make a donation, please call (843) 579-8628.

Interested in a Family Plus Membership?

Family Plus membership includes membership privileges for one or two listed adults in the same household and all listed children or grandchildren under 18 plus two guest privileges.

Are the guest privileges good for a one-time visit or available for use during each visit?

The two guest privileges are available to you every time you visit the Aquarium. Guest privileges are limited to one visit per day.

Do I need to assign the guest privileges to someone?

No. You are welcome to share the Aquarium with different guests every time you visit.

How do I ensure that the nanny or grandparents can get in with my children on my Family Plus Membership?

- Be sure that your children are listed on your membership by contacting the membership department before their visit.
- Make sure the nanny or grandparents have either your physical membership card or a copy of your digital membership card.
- When your group checks in at the member window, have them introduce themselves as guests of [your name], and ensure that they are accompanied with the children listed on the membership.

Can other people come in with my membership?

Memberships are non-transferable. Only the adults and children listed on your membership form are granted admission into the Aquarium. With a Family Plus Membership, two guests may be admitted with a listed Aquarium member. A listed adult or child **MUST** accompany the guests.