



South Carolina  
Aquarium

# WELCOME TO THE SOUTH CAROLINA AQUARIUM FAMILY!

Thank you for becoming a member of the South Carolina Aquarium. Your membership helps us care for sick and injured sea turtles, provide education programming for students and continue our critical conservation work both within our walls and beyond.

With an Aquarium membership, not only will you receive exclusive benefits, but you will enjoy unlimited access to up-close encounters with South Carolina native wildlife. From the mountains to the sea, your journey through the Aquarium will connect you with all of the natural wonders our beautiful state has to offer.

To help you get involved, we have listed upcoming programs on our website at [scaquarium.org/calendar](https://scaquarium.org/calendar)

In addition, we want to make sure you're taking full advantage of all your membership benefits, including:

- Unlimited admission for one full year
- Access to over 75 exclusive member programs and events
- Discounts for local area attractions and businesses
- Discounted general admission tickets (maximum six per visit)
- 10% discount in our gift shop, at the Sea Turtle Snack Bar and on souvenir photos (applies to in-person purchases only)
- Access to our members-only Facebook group

If you have any questions about your membership or benefits, please feel free to contact us.

Thank you again for your support, and we look forward to sea-ing you at your next visit!

Sincerely,

Kendyll Collins  
Membership Manager

For complete membership information, including how to make an timed entry reservation, visit [scaquarium.org/membership](https://scaquarium.org/membership)

#### Aquarium Information

Open daily from 9 a.m.–5 p.m.  
Last entry time is 3:30 p.m.

#### Contact Information

Membership Department  
(843) 577-FISH (3474)  
[membership@scaquarium.org](mailto:membership@scaquarium.org)

Join our members-only Facebook group for access to exciting updates!



# MEMBERSHIP FAQ

## Making a Reservation

### **Do I need a reservation to visit?**

Timed entry reservations are required for all guests, including members. You may make a reservation online at [scaquarium.org/tickets](https://scaquarium.org/tickets) or by calling (843) 577-FISH (3474).

### **How do I make a reservation online?**

Create your account by visiting [scaquarium.org/tickets](https://scaquarium.org/tickets) and click "Reserve Tickets: Members." On the next screen, you'll see a "Register" button at the top righthand corner (you only need to register once) and follow the prompts. Once you are signed in as a member, you can select your preferred date and entry time for your next visit.

## Member Cards

### **What do I need to check in?**

When you enter the Aquarium, please show your photo ID and digital or physical membership card. Present your membership card to receive discounts at the Sea Turtle Snack Bar, gift shop and on-site souvenir photo purchases.

### **How do I access my digital membership card?**

Digital membership cards are emailed at the time of membership purchase. If you do not see the email with instructions to download your card, please double-check your spam folder in case it was filtered there. To have your card resent or if you need assistance downloading it, please email [membership@scaquarium.org](mailto:membership@scaquarium.org). Thank you for going green!

### **What if I lose my physical membership card?**

If your card is lost, please email [membership@scaquarium.org](mailto:membership@scaquarium.org) to request a new one.

### **When I renew my membership, will I receive a new membership card?**

Whether physical or digital, your membership card is valid as long as your membership is active. Your card will update automatically, and a new card will not be sent unless requested.

## Guest Privileges

### **Can guests use my membership?**

Guest privileges for applicable memberships (Family Plus and Individual Plus) may be used by anyone (many love this option for friends, caretakers or extended family). At least one member listed on your account must be present whenever your membership is used. Memberships are non-transferable and may only be used by those listed on the account at the time of purchase.

### **Are guest privileges good for a one-time visit or available for use during each visit?**

Guest privileges are available for qualifying memberships (Family Plus and Individual Plus) for every visit to the Aquarium and are limited to one visit per day.

## Miscellaneous

### **How can I upgrade my membership?**

We are happy to help upgrade your membership! Please call us at (843) 577-FISH (3474).

### **How can I further support the Aquarium's work?**

There are many opportunities to support our work in animal care and sea turtle rehabilitation as well as our education programs and conservation efforts. For more information, visit [scaquarium.org/give](https://scaquarium.org/give)